

HOT DOG CAFÉ (PTY) LTD.

PRIVACY POLICY

We understand that you are concerned about your privacy and therefore this Privacy policy tells you how we obtain, use and disclose information

1. COLLECTION OF INFORMATION

“Personal information” (referred to herein, as “information”) includes any personal information as defined in Protection of Personal Information Act (POPI).

We collect your information by way of the following:

- Information you provide to us through the website and/or other forms of social media;
- Information you provide through other communications with us;
- From third party sources where allowed to do so in law.

The information collected may include your name, email address, cell phone number, IP address and any other information required to perform in terms of the Promotion, Agreement and/or to fulfil regulatory or other obligations.

2. USE OF INFORMATION

We will only share your information with third parties with your consent or if otherwise allowed to do so in law. Our service providers are bound by contract to maintain the security of your personal information and to use it only as permitted by us.

We may use and disclose your information to:

- perform in terms of the relevant Promotion and/or Agreement;
- operate and manage your agreement with us or correspondence you may have with us;
- contact you by email, SMS, letter, telephone or in any other way about our products and services as allowed for in law, unless you tell us that you prefer not to receive marketing communications;
- to form a view of you as an individual and to identify, develop or improve products or services that may be of interest to you;
- carry out market research, business and statistical analysis;
- perform other administrative and operational purposes including the testing of systems;

- trace your whereabouts, should it become reasonably necessary to do so;
- recover any debt you owe us;
- comply with our regulatory or other obligations;
- carry out any other reasonable business operation considering our business and the relationship between the parties.

We may share information about you:

- with employees in accordance with their employment relationships with us;
- with any firm, organisation or person who provides us with products or services, where applicable;
- with any payment system we may use;
- with regulatory and governmental authorities, ombudsmen, or other authorities, including tax authorities, where we are requested by them to do so;
- with Credit Bureaus that collect information about credit applications; and
- with any other third party if allowed to do so in law.

You may on reasonable grounds object to the processing of your personal information, after which we undertake not to continue to process such information, except as provided for in law.

ACCESS TO YOUR INFORMATION

You have a right to access certain personal records we hold about you. Requests can be made in writing to nicollette@hotdogcafe.co.za.

We want to make sure that your information is accurate and up to date. You may ask us to correct or remove any information that you think is inaccurate and you can do so by sending us an e-mail to nicollette@hotdogcafe.co.za.